



ANNUAL REPORT 2017



CONTENTS

INTRODUCTION.....	03
OUR VISION, MISSION & VALUES.....	04
STRATEGIC PLAN	06
BOARD CHAIR REPORT.....	08
CHIEF EXECUTIVE OFFICER REPORT.....	10
THE SPIERS CENTRE BOARD OF MANAGEMENT.....	12
FINANCIAL COUNSELLING.....	14
SUPPORTING COMMUNITIES PROGRAM.....	16
EMERGENCY RELIEF.....	19
CHILDREN'S SERVICES.....	22
OUR PEOPLE.....	24
WHAT OUR CLIENTS SAY.....	26
TREASURER'S REPORT.....	28
FINANCIALS.....	31
STATEMENT OF FINANCIAL POSITION.....	35
INCOME AND EXPENDITURE STATEMENT.....	36
ACKNOWLEDGEMENTS.....	37



INTRODUCTION

The Spiers Centre Inc. has been supporting communities for over thirty years and has a strong history committing to its vision for strong, caring and resilient communities through empowerment and relieving the poverty, misfortune and distress of individuals and families with essential support services. We work with individuals, families and communities to enhance their abilities to cope with the challenges of life using a person-centered approach to assist people through each stage of their life and to provide support and hope.

Our centre has been developed to help address the needs of the community with core services including: financial counselling; emergency relief; social and support groups; and children's services.

From an aspirational perspective, in 2020:

- The Spiers Centre will be delivering services to more people from multiple locations, working independently and in partnership with other like-minded organisations.
- Our clients will value our professionalism and effectiveness and refer others to our services.
- Our bottom line will have been strengthened through additional funding sources, including more funding independent of government.
- We will be champions and advocates for the communities and sectors in which we work.
- We will provide a community centre with information and programs offered by us and other members of the local community.
- We will be acknowledged as an innovator in the not-for-profit sector.

OUR VISION, MISSION & VALUES



VISION

Strong, caring and resilient communities.



MISSION

A centre for support, information and empowerment of individuals, families and communities.



SHARED VALUES

- Integrity - Honesty and fairness in all we do.
- Respect - We value the inherent worth of each person and the natural environment.
- Collaboration - Connections that add value.

OBJECTIVES

- Quality programs delivering empowerment and sustained outcomes.
- Proactive, caring, skilled staff and volunteers.
- Well positioned and well respected across the sector and community.
- Sound governance, strong financial performance and long term sustainability.
- Welcoming settings, appropriate systems and adequate resource

STRATEGIC PLAN

JULY 2017 - JUNE 2020



OBJECTIVES

- Quality programs delivering empowerment and sustained outcomes
- Proactive, caring, skilled staff and volunteers
- Well positioned and respected across the sector and community
- Sound governance, strong financial performance and long term sustainability
- Welcoming settings, appropriate systems and adequate resources



STRATEGIES

QUALITY PROGRAMS DELIVERING EMPOWERMENT AND SUSTAINED OUTCOMES

- Understand and align services to the needs of the community
- Support programs that offer empowerment and sustained change for clients
- Facilitate services for the community by the community
- Review and enhance programs to ensure ongoing quality

PROACTIVE, CARING, SKILLED STAFF & VOLUNTEERS

- Ensure an appropriate organisational structure
- Build and maintain a professional, capable and skilled workforce
- Sustain a positive and engaged workplace
- Recruit and retain skilled volunteers

WELL POSITIONED AND WELL RESPECTED ACROSS THE SECTOR AND COMMUNITY

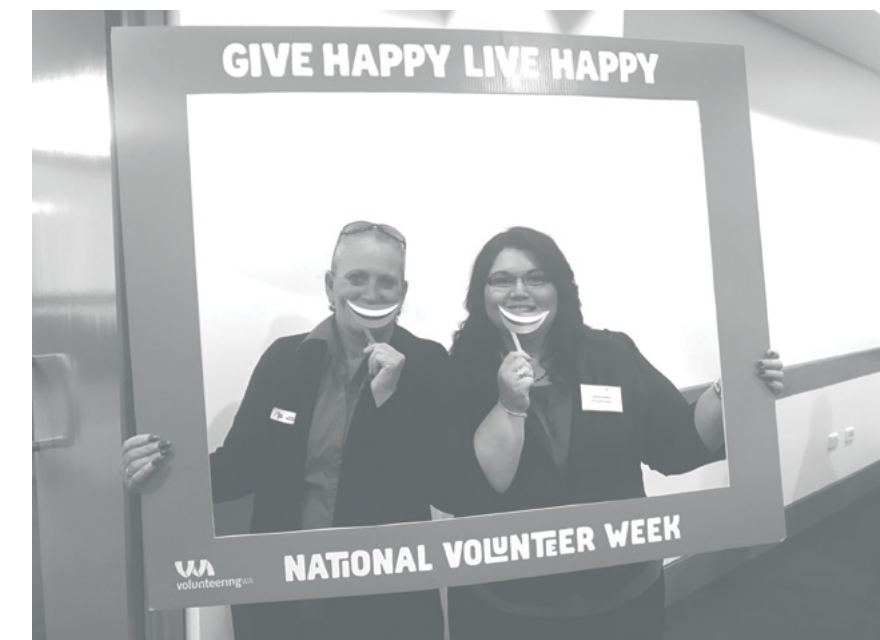
- Increase awareness and recognition of the centre, our mission, values and capabilities
- Build and maintain strategic relationships / partnerships that progress our vision
- Establish the centre as a 'go-to' point for community advocacy

SOUND GOVERNANCE, STRONG FINANCIAL PERFORMANCE AND LONG TERM SUSTAINABILITY

- Maintain and/or grow existing funding
- Grow the diversity and sustainability of income streams
- Maintain skilled and engaged board
- Comply with contractual, policy and legislative requirements

WELCOMING SETTINGS, EFFECTIVE SYSTEMS AND ADEQUATE RESOURCES

- Ensure adequate resources to allow optimal service delivery
- Create and maintain welcoming and safe spaces for people to use
- Build and sustain robust systems to support service delivery



BOARD CHAIR REPORT

The past year was a mixed one in terms of stability in personnel. Our board remained unchanged for the first time in years but we did have a change in CEO. From a business perspective, there were a number of significant changes.

The board is composed of a number of dedicated volunteers with specific skills beneficial to the strategic growth of The Spiers Centre (TSC). I thank them for their support during the year. Staff presentations at board meetings and details of success stories with clients continued during the year as a means of enabling board members to gain a better understanding of the day-to-day work undertaken by the wonderful staff at TSC.

In March 2017 we said goodbye to Helena Jakupovic as CEO after almost two years in the role. Her contribution to TSC during her tenure was significant and she leaves a legacy of which she can be proud. I wish her well in her new adventures.

Helena was replaced by Gaelle Guillou. Gaelle hit the ground running and has already made a number of changes that will set TSC up for the future. A key focus for her is a continuation of working more closely with other agencies in the sector and raising TSC's profile.

In August 2016, staff and board were invited to a Civic Reception put on by the City of Joondalup in recognition of the length of service provided by TSC, currently over 30 years. A great achievement.

Another event in the beginning of the financial year was the launch of the Financial Counselling Network. TSC is one of a handful of organisations involved in the Network which enables us to provide financial counselling services in the cities of Joondalup, Wanneroo and Stirling.

TSC now has a formal Memorandum of Understanding with the City of Wanneroo which has seen our service footprint grow including a significant presence in Girrawheen.

A successful Community Open Day was held at the Centre in May. Representatives from Federal and State politics were in attendance together with councillors from the cities of Joondalup and Wanneroo. And, of course, community members came and went as the day progressed.

From an internal perspective, two significant documents have been finalised. The first was a new Constitution (endorsed at the last AGM). The second document was a new strategic plan covering the next three years. The board put a lot of time and effort into development of the new plan and it will hold TSC in good stead moving forward.

All of the above occurred against a backdrop of continued services to the community. TSC continued to provide financial counselling,

emergency relief, donations of food and clothing, support and learning workshops, a meeting place for community groups, and crèche services.

I commend all of TSC's employees - and volunteers - for their hard work during the year. Without them, the provision of much needed services to help build strong, caring and resilient communities would not occur. On behalf of all the individuals and families that have been helped this year - 'Thank you'.

GEORGE COWCHER
Chairperson



CHIEF EXECUTIVE OFFICER REPORT

Since commencing with The Spiers Centre in late March 2017, I have been encouraged by the many opportunities and exciting possibilities for the organisation and inspired by the dedicated and passionate staff who not only support our clients but greatly support each other to achieve the Centre's goals.

I want to recognise the valuable work of my predecessor, Helena Jakupovic and continue and expand on the work the Centre has been doing for over thirty years supporting the community in Perth's northern suburbs.

This year we have had many achievements and I am proud to report:

- A Memorandum of Understanding signed with the City of Wanneroo
- Expansion of our Financial Counselling service through the Financial Counselling Network
- Collaboration with the City of Joondalup for the 2017 Edition of My Money, My Life
- Certificate of Appreciation awarded by the City of Joondalup in recognition of our contribution to the community and City of Joondalup
- \$500 grant from Linkwest to establish a community garden

The path ahead presents many challenges. Amidst the changes to the Machinery of Government, service delivery models and uncertainty of funding, we strive to continue to meet the ever growing need of the communities we support.

We recognise that poverty does not discriminate and just one major life event can send a person into crisis. We are committed in our support of those impacted by misfortune and hardship and I am inspired by the courage and determination of those we support as they strive towards a better future for themselves and their families.

As we enter another year, we do it with a commitment to building on the extensive work continuing over thirty years, adapting to the changing and growing needs of our communities.

We do so through a renewed and intensified focus on collaborative partnerships and relationships with our stakeholders, key influencers in the government and private sectors and the many community organisations within our networks.

Leading an organisation through change can be very challenging and I express my gratitude for the oversight of a committed, skilled and highly supportive Board. In particular, my sincere gratitude and appreciation to George Cowcher, as Board Chair, for his leadership, guidance and support.

I acknowledge that without the dedication and generosity of our many supporters who donate their time, experience and financial support that the centre would not be able to reach out and support the communities to the extent it does. I am humbled by their incredible compassion and generosity and express our sincere appreciation for all the ongoing support.

In closing, I would like to express my deepest thanks and acknowledge the incredible work done by our staff and volunteers. Their tireless effort and dedication to the communities across our footprint in the northern suburbs are a testament to their unwavering commitment and I thank each of you for providing hope to the communities we support.

GAELE GOUILLOU
Chief Executive Officer

THE SPIERS CENTRE BOARD OF MANAGEMENT



GEORGE COWCHER, CHAIR

Finance and Audit Committee, Governance Committee

Date Appointed: November 2016

Qualifications: Bachelor of Applied Science



ALISTAIR HARVEY, SECRETARY

Finance and Audit Committee, Marketing Committee

Date Appointed: March 2016

Qualifications: Bachelor of Economics, Bachelor of Science (Honours)



PETER CARTON, TREASURER

Finance and Audit Committee

Date Appointed: November 2015

Qualifications: Bachelor of Engineering (Electrical/Process Systems) (Honours), Master of Applied Finance and Investment, GAICD



FAYE TURNER, DEPUTY CHAIR

Risk Management Committee

Date Appointed: November 2016

Qualifications: Bachelor of Communications (Public Relations, HR), CAHRI



NATASHA MORGAN, BOARD MEMBER

Risk Management Committee

Date Appointed: June 2016

Qualifications: Bachelor Of Commerce (Accounting and Finance), Post Graduate Corporate Finance



DAVID MCMULLEN, BOARD MEMBER

Risk Management Committee, Governance Committee

Date Appointed: August 2016

Qualifications: Bachelor of Laws (Honours), Bachelor of Arts (Communication Studies), Graduate Diploma Military Law, Graduate Diploma of Advanced Corporate Governance



SHANNON BUSH, BOARD MEMBER

Marketing Committee

Date Appointed: November 2015

Qualifications: Bachelor of Science (Nursing), Diploma of Transpersonal Art Therapy, Graduate Diploma of Business Management

RETIRED BOARD MEMBERS

ASHLEY CRIDLAND
Deputy Chair

Retired: August 2016

MIKE SCOTT
Board Member

Retired: August 2016

FINANCIAL COUNSELLING

OUR FINANCIAL COUNSELLORS ARE NON-JUDGMENTAL, QUALIFIED PROFESSIONALS WHO PROVIDE INFORMATION, SUPPORT AND ADVOCACY.

This year our financial counselling service expanded with additional funding received through our partnership with the Financial Counselling Network.

The service provided clients access to financial counselling, emergency relief support, advocacy and referrals from service delivery outlets in Yanchep, Merriwa, Butler, Wanneroo, Joondalup, Stirling and Heathridge.

Through our strong collaborations with the Joondalup Mental Health Unit, Stirling Women's Centre, the City of Wanneroo and the Northern Suburb's Community Legal Centre's Women's Resource and Engagement Network (WREN), we have provided accessible outreach services to clients.

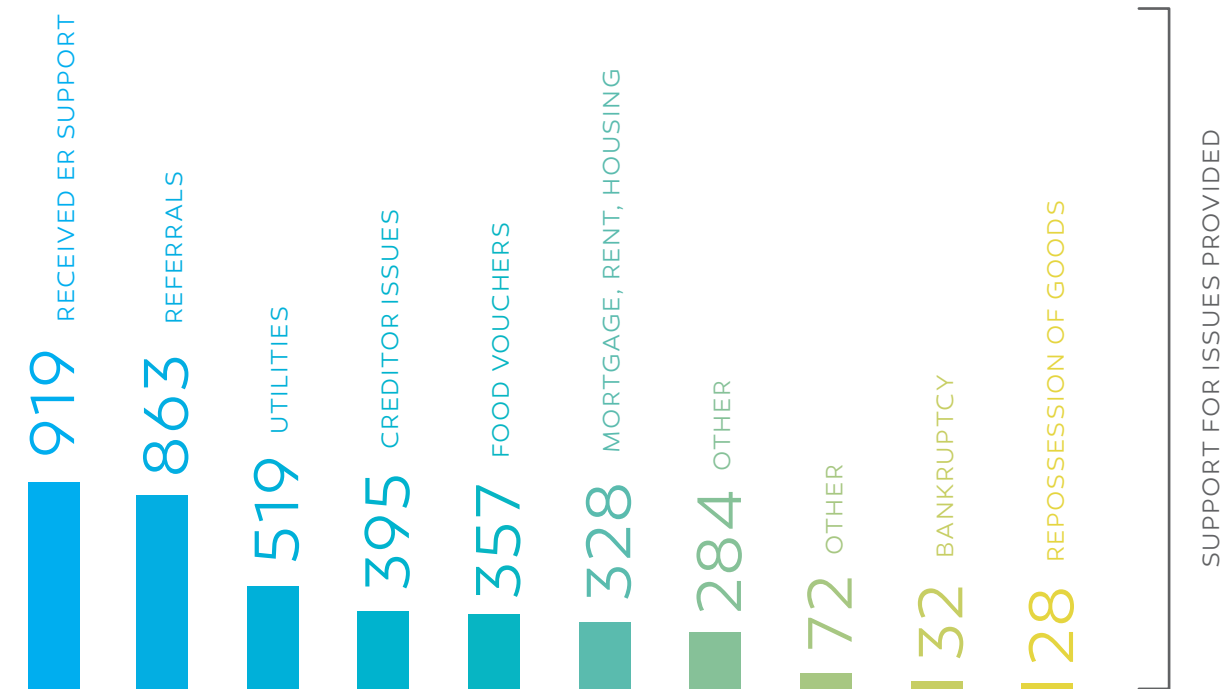
We are committed to building on our collaborative partnerships and focused on innovative strategies to further expand service delivery for vulnerable and disadvantaged communities.



1,219 CLIENTS
ASSISTED WITH FINANCIAL COUNSELLING

\$53,067,770
PRESENTING DEBT

\$85,188
WAIVED DEBT



CASE STUDY*

Jane stated they never had enough money to pay utilities and struggled with a credit card debt.

Jane and her husband had recently moved into their own rental after living with family as they could not previously afford to rent on their own with their two children. Her husband recently secured a casual job on full time wages and she had recently completed her TAFE certificate and was looking for work.

The couple had low financial literacy so the Financial Counsellor assisted by completing a budget and through the budgeting process was able to show them they how they could set up Centrepay for utility usage to cover future bills and still meet other living expenses. The Financial Counsellor also negotiated with the bank to freeze the interest on the credit card debt and set up a payment arrangement that they could afford and would have paid off in one year.

The Financial Counsellor was able to provide options such as WA NILS loans, Centrelink advance payment and Saver Plus programs as an alternative should the clients require credit in the future and explained the high cost of using credit cards and the pitfalls of going through payday lenders. They were also given some information on money management tools and referred the couple to the Moneysmart website.

The couple stated that before appointment they could not have imagined being able to get their debt under control and afford living expenses on the income they receive. Follow up contact with them confirmed they were up to date with utilities and rent and had a direct debit set up for repayment of their credit card. Jane had secured some part time work and the couple were planning to set up a savings plan once they have paid off the credit card debt.

*Names and details have been changed to protect confidentiality.

SUPPORTING COMMUNITIES

THE CENTRE PROVIDES AN INTEGRATED HUB OF SERVICE DELIVERY ENABLING CLIENTS TO ACCESS SUPPORT, OBTAIN INFORMATION AND RECEIVE REFERRALS TO OTHER AGENCIES.

The Spiers Centre's purpose is to relieve the poverty, misfortune and distress of individuals and families. In pursuing this we aim to make a positive difference to communities through the provision of a range of practical and innovative services.

The centre is open to all clients and culturally and linguistically diverse clients are given access to interpreters when accessing services to reflect culturally appropriate service delivery.

We offer programs on a weekly basis that provide communities with:

- Building self-confidence and resilience
- Learning life skills including financial literacy and English conversational skills
- Community participation and developing resilience
- Early intervention and crisis support
- Preparing for the workplace
- Improving on mental health and well-being
- Connecting and empowering community
- Creating a sense of belonging
- Providing parenting support
- Creating friendships and social network support
- Reducing social isolation and stigma
- Access to information and referrals to other support services

INTERAGENCY FORUMS/NETWORKS PARTICIPATED IN

- Anglicare WA
- Centrelink
- CEWA
- Clarkson Mental Health
- Connect Early Years
- City of Wanneroo
- Foodbank
- Heathridge Residents Association
- JCMH (New Beginnings)
- Joondalup Mental Health
- Joondalup/Wanneroo Interagency Homeless Action Group
- Linkwest
- Merilinga
- MFCS
- NACS
- Network Support Program
- Ngala
- Northreach Community Church
- Parenting WA
- Stirling Business Association
- Volunteering WA
- WACOSS
- Wanneroo Business Association

WORKSHOPS, GROUPS



ALCOHOLICS ANONYMOUS

Membership is open to anyone who wants to do something about their drinking problem.



BREAST CANCER SUPPORT GROUP

Provides support and friendship for women who are going through treatment for breast cancer.



COMPASSIONATE FRIENDS

The Compassionate Friends non-profit organization exists to provide friendship, understanding, and hope to those going through the natural grieving process.



PATCHWORK PALS

A sewing group which creates patchwork quilting.



NEW BEGINNINGS

Ngala facilitated workshop for mums. A peer support group to help mums with post-natal supported by a creche service by our Children's Services.

**LANGUAGE OF LOVE**

Learning to speak to children, bonding with child. A workshop facilitated by Anglicare.

**PAINTING FOR FUN**

Social group to paint. Supported by carers with clients with disabilities.

**ENGLISH COURSE**

Basic English conversation classes for newly arrived migrants and humanitarian entrants.

**KEEPING POSITIVE**

Building confidence, self-empowerment and self-reliance. Program runs over eight weeks facilitated by a counsellor.

**ARTS & CRAFT**

Provides a social group to help reduce social isolation and a safe space for people to express themselves creatively and develop social support networks.

**SOCIAL CLUB**

A weekly gathering to reduce social isolation and support social and emotional wellbeing in a friendly and safe environment.

1,595 REFERRALS MADE

3,253 CLIENTS OVER
415 SESSIONS

EMERGENCY RELIEF

EMERGENCY RELIEF PROVIDES PEOPLE IN CRISIS WITH URGENT NEED OF FOOD, CLOTHING AND OTHER ESSENTIALS.

Funded by Lotterywest and the Department of Communities (previously the Department of Social Services), emergency relief provides support and assistance to clients experiencing financial crisis, impacted by spiralling increases in cost of living.

The service provides support to communities across the northern corridor which is Perth's fastest growing region. In addition, in our experience, our statistics confirm an increase of poverty and inequality within marginalised groups throughout our catchment areas which consists of over 80 suburbs.

In a survey we conducted:

55%

of new clients attending financial counselling demonstrate an ongoing need for services and support.

54%

of our clients suffer mortgage stress, paying 30% of their after tax income to their mortgage.

26.9%

claimed their financial stress and/or mental health challenges affected their ability to work.

42.3%

presented with mental health issues

38.5%

of clients felt so financially incapacitated that they were unable to obtain medical, dental or pharmaceutical care due to insufficient funds.

2,226

CLIENTS ASSISTED WITH
EMERGENCY RELIEF



6,640
BREAD PACKS



1,313
FOODBANK
VOUCHERS



418
PERSONAL PACKS

 103
BEDTIME BUNDLES



2,505
FOOD PARCELS

CHILDREN'S SERVICES

OUR CHILDREN'S SERVICES PROVIDE ACCESS TO ON-SITE CHILD MINDING AND PLAYGROUPS WHICH FOSTER A SUPPORTIVE, INCLUSIVE ENVIRONMENT FOR PARENTS AND CAREGIVERS.

Our Children's Services has a focus on social and activity based programs which encourage the parent-child relationship while providing benefits to a child's development.

Playgroups are conducted in a safe and professional environment and provides opportunities for parents and caregivers to maintain strong community networks, build on their skill and confidence and enhance their children's cognitive, language, emotional, and physical skills.

We provide parents and caregivers access to a range of early learning, parenting and child programs focused on well-being, skill development, relationship building and resilience. Staff are also able to link parents and caregivers to other services and support either through our internal support services available at the centre or through supported referrals to other community support services.



1,089 CHILDREN ATTENDANCES



309 PLAYGROUP SESSIONS



ROCK N BOP

A program for children ages 2-5 years with an emphasis on balance and co-ordination, body and space awareness and social skill through rhythm, melody and movement.



CRAFTY KIDS

Program designed to help toddlers learn, play and grow while developing their social skills, fine motor skills and hand-eye co-ordination.



POST-NATAL DEPRESSION PLAYGROUP

A supportive place to provide parents and caregivers support in a safe and educational environment. The group is fully facilitated with resources and information and provides socialisation, new skills relating to childhood development and support with problems.



OUR PEOPLE

A SPECIAL MENTION GOES TO OUR DEDICATED STAFF AND VOLUNTEERS WHO WORK TIRELESSLY IN PROVIDING PROFESSIONAL AND VITAL SUPPORT TO OUR COMMUNITIES.

OUR STAFF

We would like to acknowledge and thank all The Spiers Centre staff who have worked with us over the year.

Our staff bring hope, kindness and respect in their tireless work supporting people to achieve better lives for themselves and their families.

We are grateful for and appreciate all the incredible work they do. Together we can further empower communities, alleviate hardship and effect positive change in people's lives.

OUR VOLUNTEERS

Volunteers provide support to the Centre's financial counselling services, emergency relief, life-skill workshops, crèche and playgroups that run out of our Heathridge centre and outreach sites.

Last year, volunteers helped us support individuals and families with more than 300 Christmas hampers, over 8,000 bread packs and an average of 5,000kgs of food per month distributed in thousands of food parcels to the most vulnerable in our community.

— — — — — " — — — — —

It is the dedication and generosity of all our staff and volunteers that helps make The Spiers Centre such a vital organisation. Without their dedication and commitment, the Centre would simply not be able to reach out and support as many people as it does.

— — — — — " — — — — —

WHAT OUR CLIENTS SAY...



"It's sort of one place and you can get everything covered which is nice, you're not having to go here, there and everywhere. You can get everything you need to know even right down to personal counselling. I like that its friendly, all the staff are wonderful, it's just a nice environment and of course we don't judge anybody, everybody's equal."

"A lot of other places you go you don't feel welcomed. It's really comfortable coming here. It's hard sometimes, not being able to sleep from the stress, but here you don't have to worry. I found it so hard with the four children, there's times where I just wanted to give up... but I think if I didn't have any of this help I would have given up a long time ago and not be the mum that I am to my children today."



"The painting class gets the community together and it's led to me making a lot of new friends. I've recommended it to all the parents at school, as it's such an affordable great place. It's something that I get to do, away from the kids with like minded people. Everybody brings their own stuff, some just come for a coffee, or to chat as it's a great place; very welcoming. If it wasn't for this group I wouldn't get to paint, I love coming and when I can't make it I really miss it. I've been coming for several years as for me it's like therapy."

"Anne had just had a double brain aneurysm. Day in day out I didn't know whether she was going to live or die. I thought I was secure, but there is no such thing as security. I was robbed, cheated, sick, dismissed, minimised, a grovelling poor beggar. When Anne's friend said to go see The Spiers Centre, it was a ray of hope. We were in the wrong place, wrong time with the wrong people and Spiers were the only ones that held out a hand. I cannot speak highly enough. This is my way of thanking The Spiers Centre for the great service, simply given because we asked."



"I've seen things in poverty that you wouldn't believe but The Spiers Centre advised us, helped us with bills that we couldn't meet and kept the wolves at bay. How do you stand there with your arms by your side looking to the face of somebody who justly deserves their money and you can't respond, not once but time after time after time."

TREASURER'S REPORT

Dear Members, Ladies and Gentlemen,

I am pleased to present my Treasurer's report on the 2016/2017 financial year Audited Special Purpose Financial Report for The Spiers Centre. (TSC)

This report should be read together with the aforementioned The Spiers Centre Inc. Special Purpose Financial Report for the year ended 30 June 2017.

TREASURER'S DECLARATION

I confirm that the TSC Special Purpose Financial Statements were again professionally audited by WILLIAM BUCK AUDIT (WA) PTY LTD. The audit was completed on 4th September, 2017 and confirms that the 2017 surplus for TSC was \$51,143. The signed audit report dated 28th September, 2017 is included in your pack

SUMMARY

I am delighted to report that the 2017 surplus for TSC was \$51,143 (2016 surplus was \$14,484). I explain that this result was achieved as a result of both increases to our grants revenue and ongoing strict control and management over several areas of expenditure, most notably; emergency relief donations. This was despite an increase in direct and indirect employment costs. It is encouraging to see a continuation of financial diligence, managerial and staff efficiencies and focus on productivity gains.

Revenue increased by almost 30% over 2016 at \$939,539 (2016 revenue \$740,771) with the majority of this increase coming from grants income, increasing of over \$200,000, to \$881,840 (2016 grant income \$679,830). There was also a moderate revenue contribution from provision of other services increasing \$7,000 to \$35,730 in the year (2016, \$28,383). The continued low interest rate environment also resulted in a slight reduction in bank interest income in the period down to \$8,943 (2016 interest income \$9,032), a greater decline being offset by the larger period revenues and hence funds earning interest.

The 2016/2017 year has seen the bedding down of the previous period changes to the responsibilities for and funding of key areas of our services provision, most notably with respect to the delivery of financial counselling services within the metropolitan area and the successful rollout and implementation of The Financial Counselling Network.

Under a Community Partnership Services Delivery Model, The Spiers Centre, as a key member of The Financial Counselling Network, works in partnership with 8 other of not-for-profit community service organisations and local government across the Perth metropolitan region. Network members provide face-to-face and telephone financial counselling services

(advice, assistance and education) to individuals and families experiencing financial hardship.

In September 2016, the City of Wanneroo withdrew as a Financial Counselling Network partner. In order to ensure City residents continued to have access to financial counselling services, The Financial Counselling Network in collaboration with the City of Wanneroo appointed The Spiers Centre as provider of choice to continue this service. The Spiers Centre was awarded additional service funding and provided City of Wanneroo office accommodation in order to deliver this service.

Such changes reflect the importance of remaining alert to the inherent risks of changes in government policy and the need of steadfastly pursuing our strategic and operational objectives; identifying and aligning with new ways of working and vigilance with respect to increased opportunities for new funding streams.

It is very pleasing to see the strength in TSC's financial position with net assets in the period increasing to \$289,196 (2016 net assets \$238,052). However, with a recent change of government in March 2017, and significant challenges within the Western Australian economy and in particular State Budgets remaining, there continues to be challenges to all within the not for profit sector.

It will be necessary to take full advantage of TSC's strong financial position to prudently invest for future sustainability, the board actively pursuing a number of fundraising and investment initiatives, including the raising of \$1,500 through a recent Sterling Business Association sponsored quiz night. I explain to Members that by undertaking investment in TSC's financial sustainability, it means that net asset surpluses of previous years may be much harder to achieve.

KEY PERIOD HIGHLIGHTS

- Appointment and successful transition to new CEO, Gaelle Gouillou
- Previous investment in the upgrade and replacement of TSC computer and information technology equipment aiding in managerial and staff efficiencies and productivity gains
- Successful integration into TSC business operations of the new financial counselling services for City of Wanneroo
- New Financial Counselling Network working well and TSC seen a key network partner, reflected in award of City of Wanneroo financial counselling services contract.

THANKS

Let me now take the opportunity to personally thank our previous CEO Helena Jakupovic, for all her great work and support of my role over the last 2 years and for her assistance in facilitating a smooth CEO transition. I wish Helena all the very best in her new ventures.

My thanks also to Gaele, firstly in coming on board with TSC but also for the great work she has done in such a short time. I also extend my thanks to Kyla and Janet for their ongoing excellent work and CEO support, especially in all the management reports throughout the year.

I also provide my sincere thanks to my fellow board members, to you the members and staff for all your hard work, support and commitment to TSC over the last year.

PETER CARTON

Treasurer

FINANCIALS

INDEPENDENT AUDITOR'S REPORT TO MEMBERS OF THE SPIERS CENTRE INC

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

OPINION

We have audited the financial report of The Spiers Centre Inc, which comprises the statement of financial position as at 30 June 2017, the income and expenditure statement, statement of changes in accumulated funds and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Statement by Members of the Board.

In our opinion the financial report of The Spiers Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of The Spiers Centre Inc's financial position as at 30 June 2017 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

BASIS FOR OPINION

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of The Spiers Centre Inc in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

EMPHASIS OF MATTER - BASIS OF ACCOUNTING

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling The Spiers Centre Inc's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

RESPONSIBILITIES OF THE BOARD FOR THE FINANCIAL REPORT

The members of the Board are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Board's responsibility also includes such internal control as the Board determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing The Spiers Centre Inc's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate The Spiers Centre Inc or to cease operations, or has no realistic alternative but to do so.

The Board are responsible for overseeing The Spiers Centre Inc's financial reporting process.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

The members of the Board are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Board's responsibility also includes such internal control as the Board determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing The Spiers Centre Inc's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate The Spiers Centre Inc or to cease operations, or has no realistic alternative but to do so.

The Board are responsible for overseeing The Spiers Centre Inc's financial reporting process.

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose
- of expressing an opinion on the effectiveness of The Spiers Centre Inc's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board.
- Conclude on the appropriateness of the Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on The Spiers Centre Inc's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause The Spiers Centre to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



WILLIAM BUCK AUDIT (WA) PTY LTD
ABN 67 125 012 124



CONLEY MANIFIS
Director

Dated this 28th day of September, 2017

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2017

	NOTES	2017	2016
CURRENT ASSETS			
Cash and Cash Equivalents		\$414,342	\$376,433
Receivables	3	\$19,154	\$47,862
Total Current Assets		\$433,496	\$424,295
NON CURRENT ASSETS			
Plant and Equipment	4	\$5,856	\$5,732
Total Non Current Asset		\$5,856	\$5,732
TOTAL ASSETS		\$439,352	\$430,027
CURRENT LIABILITIES			
Payables		\$103,272	\$147,760
Employee Provisions	5	\$42,513	\$39,230
Total Current Liabilities		\$145,785	\$186,990
NON CURRENT LIABILITIES			
Employee Provisions		\$4,371	\$4,985
Total Non Current Liabilities		\$4,371	\$4,985
TOTAL ASSETS		\$289,196	\$191,975
NET ASSETS		\$289,196	\$238,052
ACCUMULATED FUNDS			
Retained Surplus		\$189,196	\$189,196
Reserves	6	\$100,000	\$100,000
Total Accumulated Funds		\$289,196	\$238,052

INCOME & EXPENDITURE STATEMENT

FOR THE YEAR ENDED 30 JUNE 2017

	NOTES	2017	2016
Grants		\$881,840	\$679,830
Provision of Services		\$35,730	\$28,383
Fundraising		\$9,124	\$17,657
Interest Income		\$8,943	\$9,032
Other		\$3,902	\$5,869
TOTAL ASSETS		\$939,539	\$740,771
Direct and Indirect Employment Costs		(\$533,583)	(\$418,641)
Emergency Relief		(\$266,771)	(\$213,594)
Cost of Materials		(\$4,262)	(\$4,291)
Fundraising Expenses	2	(\$1,306)	(\$3,529)
Other Expenses		(\$80,009)	(\$85,338)
Depreciation		(\$2,465)	(\$894)
TOTAL EXPENDITURE		(\$888,396)	(\$726,287)
(DEFICIT)/SURPLUS FOR THE YEAR		\$51,143	\$14,484

ACKNOWLEDGEMENTS

The Spiers Centre respectfully acknowledges the traditional owners, the Noongar Wadjak people and pay our respects to their Elders, past and present. We acknowledge and uphold their continuing culture and connection to land, waters and community.

We also recognise, respect and welcome diversity in all its forms and believe that diversity is a source of strength and opportunity.

OUR PARTNERS

To the many other organisations and groups that work alongside The Spiers Centre in collaboration and in partnership, thank you for your ongoing support towards achieving the vision and mission of The Spiers Centre.

OUR FUNDING BODIES

Thank you for another year of your continued alliance, support and recognition of our growing services to the community.

- Department of Local Government and Communities
- Department of Social Services
- Department of Education and Training
- Department for Child Protection and Family Services
- Lotterywest

OUR DONORS

Thank you to the many generous individuals and organisations who have made donations towards the services we provide in the community. We would not be able to support the community to the extent that we do without your ongoing and committed support.